

## Job Description

**Job Title** Executive Vice President, Subways Operations (COO)

**Job ID** 98549

**Location** Manhattan - Downtown

**Full/Part Time** Full-Time

**Regular/Temporary** Regular

---

[Return to Previous Page](#)

[Switch to Internal View](#)

---

### Job Information

First Date of Posting: 3/17/2021

Last Date of Filing: 4/7/2021

Authority: TA

Department: Subways

Reports to: Senior Vice President, Subways

Work Location: 2 Broadway

Hours of Work: Managerial

### Compensation

Salary Range: \$186,086 (Min)

(Executive @ 2248 Hay points)

### Responsibilities

The Executive Vice President, Subways Operations (COO) is a member of the New York City Transit (NYCT) senior executive team. This position provides executive direction and leadership for the delivery of safe, reliable, efficient and customer-oriented subway service to the riding public. The EVP/COO is accountable for planning, directing and controlling the execution of field operation and administrative activities across all NYCT Rapid Transit Operation (RTO) subdivisions. The EVP/COO oversees the operation, maintenance and construction activities of the subway system and its infrastructure as well as all activities related to the management and maintenance of rolling stock. The selected candidate will develop and create policies and foster an environment that engages and motivates employees to continually seek ways to improve service and overall customer experience. The selected candidate will also advise the Senior Vice President, Subways on all matters pertinent to NYCT subway system operations; develop and implement policies; participate in and contributes to TA committee and FTA meetings as well as represent NYCT at forums on all service delivery related concerns.

### Education and Experience

A Bachelor's degree from an accredited college in Business Administration, Public Administration, Engineering, Transportation Planning, Transportation Management, or a related field and twelve (12) years of full-time related experience; of which eight (8) years must have been in a managerial/supervisory capacity; OR

A satisfactory combination of education and experience.

### Desired Skills

A Master's degree from an accredited college in Business Administration, Public Administration, Engineering, Transportation Planning, Transportation Management, or a related field.

Knowledge of the environment, organization and operation of rail transportation systems.

Knowledge of RTO operations and Subways emergency and security procedures, and ADA regulations.

Extensive knowledge of construction trades as related to major building projects; maintenance and repair; track design; construction and maintenance practices; signals and telecommunication technology.

Ability to effectively manage a group of employees in a fast paced and highly customer focused environment.

Excellent customer service and public relations skills.

Knowledge of safety principles and experience working in an environment where safety is a key component.

Knowledge of relevant policies and procedures including Collective Bargaining Agreements and OSHA regulations.

Ability to effectively communicate with employees at all levels in the organization, including represented employees.

Excellent public relations, verbal and written communication skills.

**Selection Method**

Based on evaluation of education, skills, experience and interview.

All appointments, with the exception of the Department of Subways employees on MABSTOA payroll, will be made on the NYCT payroll.

**Other Information**

As an employee of MTA-NYC Transit, you may be required to complete an annual financial disclosure statement with the State of New York, if your position earns more than \$101,379 (this figure is subject to change) per year or if the position is designated as a policy maker.

**How To Apply**

Qualified applicants can submit an online application by clicking on the 'APPLY NOW' button from either the CAREERS page or from the JOB DESCRIPTION page.

If you have previously applied on line for other positions, enter your User Name and Password. If it is your first registration, click on the CLICK HERE TO REGISTER hyperlink and enter a User Name and Password; then click on the REGISTER button.

**Equal Employment Opportunity**

MTA NYC Transit is an Equal Opportunity Employer.

---

[Return to Previous Page](#)

[Switch to Internal View](#)

---